Rate for Global Evolution (EDGE) Push to Talk (PTT) service etc. are being deployed progressively in the cellular mobile network.

Agency to monitor deficient phone service

714. SHRI TARIQ ANWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government propose to set up an independent agency to look into rising number of complaints of deficient phone service; and

(b) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir. There is no such proposal. However the Government has its own public grievance redressal mechanism to monitor the complaints.

(b) Does not arise in view of (a) above.

Development of cyber forensic software

715. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that Government in technical co-operation with C.D.A.C. is developing cyber forensic software since June, 2002;

(b) if so, the details of software tools that have been developed by C.D.A.C. for Government;

(c) whether these software tools also help in analyzing cyber crimes; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir. Under a technology development project supported by the Department of Information Technology, Ministry of Communication and Information technology, C-DAC (Centre for Development of Advanced Computing) has been developing cyber forensic tool kits since June, 2002.

(b) The tool Cyber Check Suite Version 1.0 released in February, 2004 comprises the following modules:

(i) Trueback: Disk imaging tool to seize and acquire digital evidence

(ii) Cyber Check: Tool for data recovery and analysis of digital evidence

(iii) E-mail tracer: Tool for tracing/tracking an e-mail

(c) and (d) Yes, Sir. E-mail tracer, in the context of cyber crime, helps to track down the identity of an e-mail sender. This is an effective too in solving Cyber crimes relating to anonymous e-mail, threatening e-mail etc. Trueback and Cyber Check primarily help in collecting digital evidence relating to Cyber Crimes and presenting them in a way acceptable to the Court of Law. Cyber Check also helps in analyzing evidence digitally, retrieving as much useful information as possible from the suspect computer.

Improvement of Mobile Services in border areas of Jammu and Kashmir

716. SHRI T.S. BAJWA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of cellular phone's tower functioning in Jammu and Kashmir at present;

(b) the number of cellular phone's tower to be activated in Jammu and Kashmir during 2004-05;

(c) the names of cities and border towns without the mobile service; and

(d) what steps Government have taken to improve the mobile service in border areas of Jammu and Kashmir?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS **AND** INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Government as a licensor has issued four licences for providing mobile services in Jammu and Kashmir namely Bharat Sanchar Nigam Ltd. (BSNL), M/s Bharati Cellular Ltd., M/s Reliance Infocom Ltd. and M/s Disnet DSL Ltd. At present BSNL and M/s Bharati Cellular Ltd. are providing mobile service in Jammu and Kashmir. Both of them have commissioned 210 cellular phone towers.